

CONSULT YOUR UNIVERSITY OMBUDSMAN

The Ombudsman Serves as

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| \$ A Conflict Manager | \$ A Mediator |
| \$ A Facilitator | \$ A Problem Solver |
| \$ An Investigator | \$ A Source of Information |

Who May Use the Office?

Any current, former, or prospective member of the University community (students, faculty members, civil service employees, and administrative-professional staff members) with a university related issue or concern may ask for assistance.

Issues the Ombudsman Can Address

Any question or concern can be addressed to the University Ombudsman for information, clarification of policy/procedure, or problem resolution. Issues brought to the Ombudsman typically involve:

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| \$ Academic Appeals | \$ Grade Disputes |
| \$ Advisement/Registration | \$ Grievance Procedures and Policies |
| \$ Campus Housing | \$ Health Services/Insurance |
| \$ Disciplinary Matters | \$ Instructor/Student Conflicts |
| \$ Discriminatory Practices | \$ Sexual Harassment |
| \$ Employment Concerns | \$ Student Organizations |
| \$ Fees and Fines | \$ Tenure/Promotion Policies, Procedures |
| \$ Financial Aid | \$ Transportation Services |

Office hours: 8:00 a.m.- 4:30 p.m., Monday-Friday

Visit our Office location: Woody Hall C-302

Phone: (618) 453-2411 Fax: (618) 453-2260

Homepage: <http://www.ombuds.siu.edu>

Email: ombuds@ombuds.siu.edu

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